THE ULTIMATE GUIDEBOOK for Incoming Students

ESN Novi Sad
INTERNATIONAL EXCHANGE ERASMUS STUDENT NETWORK
Dear international students,

It is my great pleasure to present you with the Ultimate Guidebook – a guidebook to life in Novi Sad created for students, by students! As years went by and student mobility in Novi Sad became increasingly popular, we at ESN Novi Sad recognized the need for such an informative booklet. After spending so much of our time with incoming students, we’ve come to realize that there is a pattern to your questions and your needs. Our volunteers were always more than happy to give you all the information you needed, but they’d soon come to the realization that the systematization of information was indeed necessary. Thus, a group of hard-working enthusiasts came together and put all their experience with incoming students on paper. You hold the result in your hands. The Ultimate Guidebook is a project made by us, especially for you. Hopefully, it will make finding your way in our community easier. Flip through the booklet and you will find useful information and advice about everything from the University itself to the social life, with tips on what to do and how to do it while you try to immerse yourselves in city life of Novi Sad. However, it is important to stress that words on paper can never replace a warm smile, roaring laughter or a fun night out – so remember, these pages are here to make sure you have all the necessary information in your backpacks and handbags at all times, but our volunteers are out there, in the real world, in everyday life, ready and willing to share the magical experience of student mobility with you! So don’t hesitate to contact ESN Novi Sad for whatever you may need – be it clarification of some formal issues or simply a friend to spend the afternoon with!

Without further ado, I’m very pleased to be able to present you with the wonderful work ESN Novi Sad volunteers did, with much appreciated support from the University of Novi Sad.

Welcome, and we hope you will enjoy your stay with us!

Sincerely,
Aleksandra Rokvić
President of ESN Novi Sad
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Novi Sad is the second largest city in Serbia. It is the administrative seat of the northern Serbian province of Vojvodina, and the administrative center of the South Bačka District. The name Novi Sad means New Plantations (Latin: Neo Plantae) and it got this name in the 18th century from the Empress Maria Theresa when she proclaimed the city as independent. During the rule of Austro-Hungary Novi Sad and the area surrounding it were of central importance for the culture and education of the Serbs who lived there. That is why Novi Sad is often called Serbian Athens – because of its great cultural and historical role. This is the reason why one of two Serbian national libraries is placed in Novi Sad – The Library of Matica Srpska.

Today, Novi Sad is the second most important cultural centre in Serbia. There are many big cultural events which take place in this city throughout the whole year. The most important and the most famous one is the EXIT Festival which takes place at the Petrovaradin Fortress every July and hosts some of the biggest music stars of today.

Outside these big festivals, there are all sorts of different cultural events during the year, concerning art, theatre, literature, music, film, etc.

It is also important to know that there are various religious communities in Novi Sad, such as Serbian Orthodox Church, Roman Catholic Church, Greek Catholic Church, Old Catholic Church, Reformed Christian Church, Slovak Evangelical Church and Jewish Community. That is also why Novi Sad is much different than other cities in Serbia.

To find more information about the province of Vojvodina and Novi Sad check the official website of the Touristic Organizations: www.vojvodinaonline.com and www.turizamns.rs/en
The University of Novi Sad was founded on June 28th, 1960. Today it comprises 14 faculties located in the four major towns of the Autonomous Province of Vojvodina: Novi Sad, Subotica, Zrenjanin, and Sombor. The University of Novi Sad is the second largest among six state universities in Serbia, after the University of Belgrade. It has close to 50,000 students. The University is situated at the University campus on the left bank of the Danube River near the city center. Out of 14 faculties of the University of Novi Sad, 9 are situated in Novi Sad. Seven of them operate in modern buildings at the University Campus: the Faculty of Philosophy, the Faculty of Agriculture, the Faculty of Technology, the Faculty of Law, the Faculty of Technical Sciences, the Faculty of Sciences and the Faculty of Sport and Physical Education. The Faculty of Medicine is located on the grounds of the Clinical Center, while the Academy of Arts is housed partially in the immediate city center and partially in the Petrovaradin Fortress. Four faculties are situated elsewhere: The Faculties of Economics, Faculty of Civil Engineering and Teachers’ Training Faculty in Hungarian are in Subotica, whereas the “Mihajlo Pupin” Technical Faculty is in Zrenjanin, and the Faculty of Education is in Sombor. It is noteworthy that the University also has a newly opened Confucius institute.

The University campus is located in the downtown district. In addition to the administrative building and the Faculties, the University consists of the Student Cultural Centre, two student dormitories with a cafeteria, an apartment hotel for temporary accommodation of teaching fellows and research assistants, the Student Health Centre, and the Centre for Physical Education.

For more information you can check the website: www.uns.ac.rs/en
3. INTERNATIONAL MOBILITY PROJECTS WITH THE UNIVERSITY OF NOVI SAD

Currently, there are more than 400 ongoing research and academic international projects at the University, as well as a certain number of mobility programs. The University of Novi Sad is the only Serbian representative in the European student mobility programme Campus Europae realized under the auspices of European University Foundation with a seat in Luxembourg. In addition, it has been participating in the mobility programs for students, academic and non-academic staff within the Erasmus Mundus Action 2: (BASILEUS, JoinEU-SEE). Due to its achievements, the University of Novi Sad was selected as a co-coordinator of BASILEUS IV in 2012. The International Relations Office of the University of Novi Sad coordinates and implements all the Erasmus Mundus Action 2 programs (among other international projects and activities). Students can further use other mobility programs: the academic cooperation program with the universities from the United States of America – UGRAD, as well as scholarships offered through Višegrad Fund, DAAD, Mummert Foundation and CEEPUS. The International Relations Office of the University of Novi Sad is responsible for establishing and developing the cooperation on a bilateral, regional and multilateral level through project activities, workshops, students’ and teachers’ mobility, knowledge and technology transfer. The International Relations Office of the University of Novi Sad has been focusing on facilitating the implementation of the Bologna process, university degree recognition and the enhancement of competitiveness on the national and international levels.

Given that the University of Novi Sad has a reputation as one of the leading internationally-oriented universities in Serbia, Prof. Dr. Miroslav Vesković, Rector of UNS, has been given a key coordinating role for the Priority Area 7 within the EU Strategy for the Danube Region: Developing the Knowledge Society through Research, Education and Information Technologies. The University of Novi Sad also fosters bilateral contacts with around 100 higher education institutions world-wide and contributes to the activities and discussions of various university networks and forums. With almost 48,000 students and 4,000 staff members and a pro-active international outlook on the development of higher education and science, the University of Novi Sad is an important HE stakeholder both in Serbia and its neighboring region.

4. INTERNATIONAL RELATIONS OFFICE AND THE BUDDY NETWORK

Buddy Network Information for International and Domestic Students

Starting university is an important period in life of every student, especially if you are undertaking your studies in a foreign country. One of the toughest challenges is to adapt to a new environment. Whether one needs to overcome language barriers, cultural differences or obtain information about official procedures regarding residence, bank accounts and consultation hours of professors, some assistance and support is surely needed.

Our International Relations Office at the University of Novi Sad organizes a Buddy Network for foreign students in order to make their transition to the campus life easier and more enjoyable.

The Buddy Network has a goal to encourage intercultural engagement of foreign and domestic students. It consists of students who volunteer (buddies) to assist their fellow students from abroad in getting settled into everyday life at the University of Novi Sad. Buddies provide assistance around the arrival of foreign students, finding accommodation, accessing university facilities and services, administration requirements, etc. Buddies are contactable via emails before arrival of incoming students to address their questions from the very beginning. Taking part in the Buddy Network will not only help you learn about life and studying in Novi Sad but it will also help you reduce cultural shock and social isolation.
WHO ARE OUR BUDDIES?

Most students taking part in the Buddy Network have themselves experienced studying abroad and have been faced with the same difficulties you may encounter. Others have not been abroad but are aware of the everyday concerns of the campus life and have a genuine interest in speaking and improving their language skills, learning and making contact with people from different cultures.

Being a buddy requires you to be open-minded, reliable, and communicative as well as have excellent English skills. Our Buddy Network currently counts around 32 students and the number of interested students to take part in the network is constantly increasing. Every year in June there is an intake of buddies where new students are welcome to join the network.

When you apply to volunteer as a buddy, the coordinator of the Buddy network tends to match a buddy with similar interests to you. After being paired with a foreign student, you will receive your buddy’s contact information by e-mail and can get in touch with him/her. You will also join our facebook group Mobility Novi Sad and Buddy Network to exchange relevant information with other members.

If you are unable to make contact or if any subsequent problems arise, simply send an e-mail to Ivana Đokvučić (ivana_djokvucic@uns.ac.rs), Student Mobility Officer at the International Relations Office of the University of Novi Sad who will be able to assist you.

You will have an opportunity to let us know anonymously what worked well or not so well in the Buddy Network. We appreciate feedback from all the participants in order to improve the functioning of the network. After your buddy engagement has ended, we will issue you a certificate of appreciation as an acknowledgment of your contribution.

For more information on our Buddy Network, please see the Buddy Network brochure and video by visiting the International Relations page of the University of Novi Sad: www.uns.ac.rs/en.
5. COORDINATORS FOR INTERNATIONAL AFFAIRS

International Relations Staff of the University of Novi Sad:

Ivana Vujkov - Head of the International Relations Office
Dubravka Gavrančić - International Relations Officer
Ivana Đokvučić - Student Mobility and Coordination Officer
Nataša Nikolić - International Relations Officer
Milica Nerlović - Project Officer

Email: iro@uns.ac.rs
Phone: +381 (0) 21 485 2016
Website: http://www.uns.ac.rs/en

International Relations Staff across the faculties:

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<thead>
<tr>
<th>Faculty of Science</th>
<th>Gordana Vlahović</th>
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<td><a href="mailto:gordanav@uns.ac.rs">gordanav@uns.ac.rs</a></td>
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<tr>
<td>Faculty of Philosophy</td>
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<td></td>
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<tr>
<td>Faculty of Sports and Physical Education</td>
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<td>Faculty of Law</td>
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<td><a href="mailto:b.tubic@pf.uns.ac.rs">b.tubic@pf.uns.ac.rs</a></td>
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<td>Faculty of Economics</td>
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<tr>
<td>Faculty of Civil Engineering, Subotica</td>
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<td>Faculty of Pedagogy, Sombor</td>
<td>Mladen Subotić</td>
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<td>Jovan Mandić</td>
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<td><a href="mailto:international-office@pef.uns.ac.rs">international-office@pef.uns.ac.rs</a></td>
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<td>Technical Faculty Mihajlo Pupin, Zrenjanin</td>
<td>Branko Markoski</td>
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ESN Novi Sad has been an official member since 2007, but was reestablished as a section in 2012 and began work on a local, national and international level. Together with ESN BelUPgrade, ESN Novi Sad is working on founding ESN Serbia. The aim is to raise awareness of student mobility. It is our aim to help students of Novi Sad become a part of a worldwide student network. We encourage students to exchange experiences, travel and broaden their horizons. We believe that communication with students from different countries all over the world as well as experiencing life in different cultures enables young people to grow as individuals.

**INCOMING STUDENTS**
- Promoting the city of Novi Sad on an international level
- Encouraging foreign students to choose Novi Sad as their Erasmus destination
- Helping foreign exchange students find suitable programs for their exchange
- Preparing foreign students for life and studying in Novi Sad
- Helping foreign students integrate into Serbian society
- Raising socio-cultural awareness
- Organizing educational events that foreign students can benefit from
- Organizing social events which present foreign students with the opportunity to meet one another as well as Serbian students
OUTGOING STUDENTS

- Promoting student mobility
- Helping students find suitable programs for studying abroad
- Organizing educational events which prepare students to apply for student exchange programs
- Connecting students with other outgoing students as well as with ESN sections of the countries they are planning to study in
- Raising socio-cultural awareness
- Teaching students to function in an intercultural environment
- Organizing social events which allow them to connect with foreign students
- Helping local students who have completed their mobility to reintegrate upon their return to Novi Sad

2. SECTION STRUCTURE

The decision making body of the section, also known as the Local Board, consists of the Section President, Vice-President, Local Representative, Education Officer, Local SocialErasmus Coordinator, Communication Manager and Event Manager.

ESN Novi Sad has several teams responsible for different aspects:

COMMUNICATION TEAM: responsible for every form of promotion through online promotion, workshops etc. It is further subdivided into several teams:

- PR TEAM: coming up with campaigns for promotion ESN events, workshops and presentations, as well as writing publication material, running social media networks and a blog for ESN Novi Sad.
- CORPORATE COMMUNICATION: working on finding local discounts for the ESN-card in Novi Sad as well as running the promotional campaign for the card.
- DESIGN TEAM: coming up with design solutions for promotional material, from booklets to posters, and producing material for the theme parties.

EVENT TEAM: organizing educational and social program designed for exchange students and which is carried out throughout the school year. The events are open for the general public but ESNcard holders get special privileges. The event team is subdivided into four minor categories:

- PARTY TEAM: organizing theme parties in night clubs. ESN Novi Sad is implementing the Responsible Party project, in association with Pernod Ricard. Responsible Party promotes the responsible consumption of alcohol, making a distinction between alcohol use and alcohol abuse. The goal of the Responsible Party project is to warn young people about the dangers of alcohol consumption and advises sensible behavior.
- CULTURE TEAM: organizing cultural events which serve both as a means of introducing foreign student to Serbian culture as well as a means of giving the foreign students opportunities to represent their own culture and educate Serbian students.
- TRAVEL/SPORT TEAM: organizing guided tours and intercity as well as international trips and sports events.

SocialErasmus team: dealing with the international SocialErasmus project which includes organizing a number of projects with the aim of involving international students participating in a university exchange in social and volunteering activities. It consists of three pillars: education, charity and environment. The most important flagship project of SocialErasmus for the year 2014 is Erasmus in Schools.

Erasmus in Schools is a project which allows international students to visit state schools in Novi Sad and communicate with Serbian students of all ages.
and levels of education. Together with ESN volunteers, foreign students use the opportunity to interact with Serbian students to present their own countries as well as to promote student mobility.

Ride for your Rights project is a Campus Europae initiative and is realized in close cooperation with the Erasmus Student Network. The project aims to promote Student mobility, active citizenship and the strengthening of European values. Therefore, this year’s ‘bicycle trip’ was supported and welcomed by ESN Novi Sad.

ESNcard is an annual membership and a discount card, and in Novi Sad it is available to all students.

The ESNcard is an ESN international project that is implemented in the entire ESN network. In Novi Sad all students are eligible to become ESNcard holders. Local ESN sections also sell the ESNcard to foreign exchange students who are studying in the section’s jurisdiction. The ESNcard is an annual international student card which offers discounts in all countries which have active ESN sections. All ESNcards are internationally valid.

Although the ESNcard offers international discounts based on cooperation of ESN International with particular companies, each ESN section has the privilege and the duty of creating local discounts.

### International discounts:
- New Yorker - 20% discount
- Sandman’s New Europe - 10% discount
- EF Education First - 5% discount
- Bus2Alps - 5% discount
- Eurail - 30€ Amazon voucher
- InterRail - 25€ voucher
- Airbnb - 15€ coupon
- Hostelworld - no booking fees
- Brussels Airlines - special discount
- Izzy Rent - additional discount

### Discounts managed by the Novi Sad section:
- BUS computers computer service - 30% discount
- Vintage School of languages - 20% discount on group English and German language courses
- Manija hair salon - 15-20% discount
- Café-restaurant Macchiato HMV - 20% discount on food
- Ananda vegan restaurant - 20% discount on daily menu
- Majestic Beauty Salon - 20% discount
- Naš Kafe café - 10-15% discount
- Culture Exchange Café - 10% discount
- Captain Jack’s Pub - 10% discount
- Electra Copy&Print studio - special discount card
- ABC copy studio - special discount card

To search for more discounts check this site: [www.esncard.org](http://www.esncard.org)
For more information, please visit:

Facebook Profile: ESN Novi Sad - www.facebook.com/esn.novisad
Twitter: www.twitter.com/esnnovisad
Tumblr: www.tumblr.com/blog/esnnovisad
Instagram: www.instagram.com/esn_novisad
Blog – ESN Novi Sad - esnnovisad.wordpress.com

### III STUDY IN NOVI SAD

#### 1. THE ACADEMIC CALENDAR AND THE SERBIAN GRADING SYSTEM

**Academic Calendar**

Although there are slight varieties among different faculties of the University of Novi Sad, the academic calendar is as follows:

- Winter semester: October 1st – January 15th
- Examination period: January 15th – February 15th
- Spring semester: February 15th – May 31st
- Examination period: June 1st – July 15th
- Examination period: September 1st to 30th

**Note:** Students are advised to arrive a week or two before the beginning of the semester in order to complete all the necessary paperwork and find accommodation. Expected date of arrival is September 15th (+-3 days) and departure February 15th or July 15th for winter and summer semester respectively.
Grading System

Within the Republic of Serbia higher education system, a 5 – 10 grading scale is used (5 as failing, 6 as the passing grade and up to 10 for excellence in performance.)

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<th>Percentage of Successful normally achieving the grade</th>
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<tr>
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<tr>
<td>9</td>
<td>B</td>
<td>Excellent</td>
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<td>8</td>
<td>C</td>
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<td>D</td>
<td>Good</td>
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<td>6</td>
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<td>5</td>
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2. REGISTRATION

Non-EU Citizens: Please consult the nearest Serbian embassy or Ministry of Foreign Affairs’ website for information whether you need a visa. In case you need a visa the University of Novi Sad will send you an invitation letter (one of the documents needed to apply for the visa). Please keep in mind that the visa application process can take a month or more and that it is the student’s obligation to obtain this document on time. In case you do not need a visa, follow the instructions for EU citizens bearing in mind the length of stay permitted before having to apply for a residence permit.

EU Citizens: For travel and stay of up to 90 days, no visa or residence permit is required.

Although EU citizens can enter Serbia with their ID-card, it is recommended that you use a passport.

Registration: Under the law, all foreigners are required to register their residence (address in Serbia) at the Internal Affairs Office (local police department) within the first 24h upon arrival. Dormitories, hotels and hostels will do this automatically and the student will be given a card with a name and address. This document (card) is submitted when applying for temporary residence permit so keep it.

If settling down in a private housing, students will need to register themselves and bring:
• their passport,
• a copy of the landlord’s ID and 
• a copy of the proof of ownership (purchase contract or similar).

The Buddy Network of the University will help students with this procedure.
You are required to go to:

Police department NOVI SAD
Address: Bulevar Kralja Petra Prvog 11, Novi Sad
Phone: +381 (0) 21 4884 000, +381 (0) 21 4885 000

Important: Foreign students need to submit a copy of their white card to the International Relations Office when they sign an arrival form!

Temporary Residence: For all stays longer than 90 days all students must apply for a temporary residence permit (before 90-day period is finished). Failure to do so is a violation of the Law on Foreigners and may result in monetary fine and deportation. The International Office asks all students to present either residence permit or proof that the application has been submitted within 80 days after arrival.

Documents for issuance of a temporary residence permit:
• a passport (valid for six months after the expiring of stay);
• a registration of residence (see above);
• 2 passport-size photos (4x3cm);
• filled forms (3x);
• proof of the means of subsistence (scholarship or bank statement with minimum of 75 EUR per month);
• proof of valid health insurance;
• confirmation from the faculty of the student’s status;
• proof of payment of administrative taxes (for stays of up to 3 months it is around 90 EUR, for stays of up to 1 year it is 135 EUR).

3. FINANCE

It is very important that every exchange student gets familiarized with the currency of the Republic of Serbia, the possibilities of exchanging money, and to have a good insight into local banks and costs of living.

Currency and Exchange Offices

The legal tender is Serbian Dinar (RSD). Denominations: 1, 2, 5, 10 and 20 RSD in coins whereas banknotes are for 10, 20, 50, 100, 200, 500, 1000, 2000 and 5000 RSD.

1 EUR is around 115 RSD (exchange rate fluctuations are to be expected). Exchange offices can be found on every corner (literally) and they do not charge any commission for euros, but some do for American dollars (2%-3%). Exchange offices that are opened 24/7 are located in Modena street. Exchange rate should be listed clearly and you should receive a receipt. Banks can exchange money as well but their exchange rates are less beneficial. Most exchange offices will only exchange euros and dollars, for other currencies you will probably need to go to a bank.

Banks and Bank account

There are a lot of different banks in Novi Sad. Most of them are foreign-owned (Erste, Intesa, EFG Eurobank, HVB Bank, Hypo-Alpe-Adria Bank, Raiffeisen Bank, Société Générale etc.). These banks are independent of their parent companies. All banks offer accounts for non-residents, please contact the bank directly if you want to open an account (passport and registration/white card needed). You can use the ATMs to make cash withdrawals or your cards to make payments. Most supermarkets, shops and restaurants accept credit and debit cards (Visa, Visa Electron, Master, Maestro, Diners). Please check the acceptability of the cards at a specific place before making any purchase.

Costs of Living

Living in a rented apartment is somewhat more expensive than living in dormitory but has other advantages. A studio flat costs between 120-160 EUR/month. Additional expenses for utilities (heating, water, garbage disposal etc.), telephone, electricity, cable TV, are around 30-60 EUR and depend on the city area and size of the apartment. Food in supermarkets costs about the same as in most EU countries. Local grocery stores have higher prices and are therefore not recommended for bigger shopping. Bigger supermarket chains (such as Maxi, Tempo, Merkator, Idea, Univer-export and Roda) offer considerably lower prices and special promotions. There are numerous restaurants and cafés where you can eat for around 5-6 EUR or less. Most places will also offer vegetarian menu and you can eat different fish specialties but in general, food in Serbia is dominated by meat. In average you will need around 400 EUR to cover your basic living expenses (rent, food and living).
4. MEDICAL ASSISTANCE

Medical services are provided by the Student Health Centre located at the university campus (No. 27). All foreign students have to have medical insurance (either from their home country or purchased in Serbia). Please check for validity of your insurance before your arrival!

ERASMUS MUNDUS Action 2 students have complete coverage and medical insurance is organized through the project. Please read the terms of the insurance carefully. There are many private practices in Novi Sad where you can also seek assistance (please collect all bills if you want to have your expenses reimbursed). It is advisable to ask your buddy to help you in case you need any medical treatment.

Pharmacies
There are many state and private pharmacies in Novi Sad. They are really easy to be found. One of the cheapest is Janković. List of all pharmacies in Novi Sad can be found at: www.apoteke.cu.rs/novi-sad

5. LANGUAGES

Serbian Language Classes
Serbian language classes are held at the Faculty of Philosophy - from the beginner’s level to C2 level. Application starts in October.
Website: www.srpski-strani.com

Campus Europae students may start taking intensive Serbian lessons in September.

English and German Classes
If you are interested in learning English or German, there is a special discount on group courses for ESN card holders, in Vintage School of Languages. You can check their offer on the website www.vintage.rs (in Serbian).

Vintage School
Address: Lasla Gala 28/4, Novi Sad

6. LIBRARIES AND STUDY HALLS

Every faculty has its’ own library with books, magazines etc. specific for the field of study. For some faculties (such as the Faculty of Philosophy) you will need a specific card to enter the library and the reading room, but for others you can use your Index or your ID.

If you prefer studying at one of official libraries, we suggest:

The Library of Matica srpska
It is the oldest Serbian national library and the first Serbian public and scientific library. With its rich collections offering excellent opportunities for cultural, historical and scientific research, and the variety of library and information services, the Matica Srpska Library is a modern library
of great significance, even to the region of former Yugoslavia. It has different departments, but also has reading rooms with the capacity of 200 seats.

**Address:** Matice Srpske Street 1, Novi Sad  
**Phone:** +381 (0) 21 420 199  
**Website:** [www.bms.rs](http://www.bms.rs) and [www.ns.ac.rs](http://www.ns.ac.rs)

**Novi Sad City Library**

It is located in the core of the Old City, in a building that was left as legacy from Anka and Arsa Pajević, publishers, Maecenas, and patrons of Serbian people. Novi Sad City Library has more than 400,000 books and publications in the Serbian, Hungarian, Slovakian, Romanian, Ruthenian language, as well as books in English, French, Russian and German.

**Address:** Trg slobode 1, Novi Sad  
**Phone:** +381 (0) 21 420-066  
**Website:** [www.gbns.rs](http://www.gbns.rs)

**American Corner**

The fundamental function of American Corners is to make information about the United States available to foreign publics at large. They provide access to current and reliable information about the U.S. via book, video, and DVD collections, the Internet, and through local programming to the general public. To lend books, videos and to participate in activities provided by the American Corner in Novi Sad you need a specific card.

All you need to do is to bring your passport and a photo, and you will become their member for free.

**Address:** Petra Drapšina 3, Novi Sad  
**Phone:** +381 (0) 21 4722-840  
**Website:** [www.ac-novisad.org](http://www.ac-novisad.org)

**French Institute**

It is also one of the places where you can lend books, videos, magazines, in some other language then Serbian. They also hold French classes and interesting activities related to France and Francophone countries. To use their Mediatheque and library you need to pay the membership fee (750 RSD for students). Then you will get the card that is valid for 12 months.

**Address:** Nikole Pašića 33, Novi Sad  
**Website:** [www.ccfns.org.rs](http://www.ccfns.org.rs)
7. OTHER ACTIVITIES

If you maybe get bored with studying and partying in Novi Sad, you can join some volunteering activities. In Novi Sad there are a lot of NGOs that organize various activities where you can take part.

ESN Novi Sad is open to your ideas and active participation in some parts of our work. The SocialErasmus team would especially appreciate your ideas, creativity and participation in educational, charity and environmental activities.

Other NGOs and centers where you can take part:

BalkanIDEA, Volunteer center of Vojvodina and Cultural Exchange organize different kinds of projects and events where you can take part. American Corner may also be interesting for you.

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>BalkanIDEA</td>
<td>Šafarikova 29, Novi Sad</td>
<td><a href="http://www.balkanideans.org">www.balkanideans.org</a></td>
</tr>
<tr>
<td>Volunteer center of Vojvodina</td>
<td>Šafarikova 29, Novi Sad</td>
<td><a href="http://www.volontiraj.rs">www.volontiraj.rs</a></td>
</tr>
<tr>
<td>Culture Exchange</td>
<td>Jovana Subotića 21, Novi Sad</td>
<td><a href="http://www.cultureexchangeserbia.org">www.cultureexchangeserbia.org</a></td>
</tr>
<tr>
<td>American Corner</td>
<td>Petra Drapšina 3, Novi Sad</td>
<td><a href="http://www.ac-novisad.org">www.ac-novisad.org</a></td>
</tr>
</tbody>
</table>

There are many more interesting NGOs, we mentioned but a few.
1. BY PLANE

Novi Sad DOES NOT have an airport but you can try to find cheap flights to some of the airports in the area:


TIMISOARA (Romania): You should try this airport if you are travelling in a group! It is a very small airport but it has some of the best deals Wizzair has to offer.

BUDAPEST (Hungary): All of the major low-cost companies stop here and this would also be a good place to land. Try: Wizzair (it is the company’s headquarters in Budapest so they should have good deals), Easyjet, Ryanair and Germanwings. You can also fly to the airports in Zagreb (Croatia) and Ljubljana (Slovenia) and come to Belgrade by train and then from Belgrade to Novi Sad by train or bus (or taxi if you are travelling in a group, otherwise it is too expensive).

A) FROM BELGRADE AIRPORT TO NOVI SAD

Novi Sad is 80 km/45 miles from the Belgrade airport. There are 2 ways to get from Belgrade airport to Novi Sad.

• By Taxi (direct): If you decide to take the taxi from the Belgrade airport to Novi Sad, the ride will cost between 35 and 70 EUR (per cab, not per person). You should not have to pay more and make sure to find out the price beforehand. The trip will last about an hour. There are companies such as Autoturist (www.autoturist-ns.com/en), KIKI (www.kiki021.com) from Novi Sad that will get you straight from the airport to Novi Sad where you will be staying for affordable prices.

• By bus to Belgrade and then by bus (or train) to Novi Sad:
  Belgrade airport is situated 15km from the center of Belgrade. From the Belgrade airport “Nikola Tesla” you can take the mini bus line A1, direction Slavija Square (downtown). Route map and timetable can be downloaded at (www.beg.aero/upload/map_timetable.jpg). Ticket price: 300 RSD (tickets can be obtained in the bus). Approximate travel time: 30 minutes.
  One bus stop is next to Terminal 1 and the other one is in the front of the Arrivals entrance.

Belgrade Central Bus Station to Novi Sad:
Buses run every 15 to 45 minutes and the ride takes an hour and a half.
Belgrade to Novi Sad:
Every 15 to 45 minutes from 03:00 to 23:59
Novi Sad to Belgrade:
Every 15 to 45 minutes from 5:00 to 23:59

B) FROM BUDAPEST AIRPORT TO NOVI SAD

The same applies here as it does for Belgrade. Either directly from airport to Novi Sad or from airport to train/bus station in Budapest and then to Novi Sad. The companies Autoturist from Novi Sad (www.autoturistns.com/en), Gea Tours (www.geatours.rs/eng) and Terra Travel (www.terratravel.rs) offer the service. They take you straight from the airport to your
hostel address. They charge 25-35 EUR one way. It might seem a bit expensive but it still beats the complications and large amount of time you would spend otherwise. Other option is to go to the center of Budapest and take a train/bus (you can see instructions in travelling BY TRAIN).

**C) FROM TIMISOARA AIRPORT TO NOVI SAD**

We would again recommend Autoturist travel agency (directly to Novi Sad) ([www.autoturist-ns.com/en](http://www.autoturist-ns.com/en)), KIKI travel agency (directly to Novi Sad) ([www.kiki021.com](http://www.kiki021.com)) or GEA Tours ([www.geatours.rs/eng](http://www.geatours.rs/eng)), but they are traveling to Belgrade.

**2. BY CAR**

**Driving in Serbia:**

All roads are clearly marked so the risk of getting lost is low. The speed limit varies from place to place so it is important to respect and follow all road signs. If you possess a valid international or local driving license and if you are comfortable with driving on the right side of the road, then you are most welcome to drive in Serbia.

Gasoline prices (updated in the moment of writing)
- BMB 95 ~ 151 RSD (1.3 EUR) per liter
- Euro Diesel ~154 RSD (1.4 EUR) per liter
- Autogas TNG ~86 RSD (0.82 EUR) per liter

Peage is charged on the following roads: E-75 Belgrade - Novi Sad, E-70 Novi Sad - Feketić - Subotica, E-75 Belgrade - Niš, E-75 Niš - Leskovac and E-70 Belgrade - Šid. Peage prices range from 2 to 40 EUR.

For any assistance during your travel through Serbia, you can call **AUTOMobile AND MOTORCYCLE ASSOCIATION OF SERBIA - AMSS**:

Phone: +381 1987

**3. BY TRAIN**

Train tickets are much cheaper if you buy them in the country you travel from, but if you want, you can buy tickets in advance online at: [www.internationalrail.com](http://www.internationalrail.com)

Other useful websites: [www.zeleznicesrbije.com](http://www.zeleznicesrbije.com)
Croatian Railways: [www.hznet.hr](http://www.hznet.hr)
Slovenian Railways: [www.slo-zeleznice.si/en](http://www.slo-zeleznice.si/en)

InterRail Passes: [www.interrailnet.com](http://www.interrailnet.com)

Students from Turkey can use **Balkan Flexipass** (about 70 EUR), which can be used during 7 different days during one month or even longer.

**BUDAPEST – NOVI SAD:**

The trip takes about 6 hours.
Budapest to Novi Sad - Departures daily from Keleti Railway station at 13:00 and 22:20.
Novi Sad to Budapest - Departures daily to Keleti Railway station at 08:34, 12:44 and 23:19.
Ticket Price: 26 EUR (round-trip), 15 EUR (one way)

**LJUBLJANA - BELGRADE:**

Ljubljana to Belgrade: Departures daily at 8:25
Ticket Price: 49, 20 EUR one-way, 78, 80 EUR round trip.
Belgrade to Ljubljana: Departures daily at 11:00
Ticket Price: 49, 20 EUR one-way, 78, 80 EUR round trip.

**ZAGREB - BELGRADE:**

The train takes around 7 hours and once in Belgrade you can take a train or a bus from the Central Station (nearby) to Novi Sad.
Zagreb to Belgrade: Departures daily at 11:06
Belgrade to Zagreb: Departures daily at 11:00
Ticket price: 22 EUR one-way, 39 EUR round trip
4. BY BUS

The Polazak.com journey planner provides timetable information about all inner city coach lines in Serbia. The Operators web page delivers unified contact data of all registered coach operators. The station’s web page is indicating all contact data of Serbian bus stations and works as a virtual station display indicating all arrivals or departures of a selected bus station.

Website: www.en.polazak.com/Timetable.html

Lasta (www.lasta.rs) is the major Serbian bus company and they are also working as part of Eurolines (www.eurolines.com), which probably most of you have already used in the past.

5. USEFUL CONTACTS

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
<th>Website</th>
</tr>
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<tbody>
<tr>
<td>Belgrade Airport</td>
<td>+381 (0) 11 601 424</td>
<td><a href="http://www.beg.aero">www.beg.aero</a></td>
</tr>
<tr>
<td>Novi Sad Train Station</td>
<td>+381 (0) 21 444 021</td>
<td></td>
</tr>
<tr>
<td>Novi Sad Central Bus Station</td>
<td>+381 (0) 21 444 022</td>
<td></td>
</tr>
<tr>
<td>Belgrade Central Bus Station</td>
<td>+381 (0) 11 636 299</td>
<td><a href="http://www.bas.rs">www.bas.rs</a></td>
</tr>
<tr>
<td>Novi Sad Parking Service</td>
<td>+381 (0) 21 4724 140</td>
<td></td>
</tr>
<tr>
<td>Belgrade Central Train Station</td>
<td>+381 (0) 11 3602 899</td>
<td></td>
</tr>
<tr>
<td>AirSerbia</td>
<td>+381 (0) 457 585</td>
<td></td>
</tr>
</tbody>
</table>

If you want to use local transportation you can take a bus or a cab. In order to travel to other cities in Serbia you can take a bus or a train.

Taking a Bus

Novi Sad has an excellent bus service. Tickets for one ride (no matter how far you go as long as you don’t change the bus inside of the city) costs 55 RSD and you can buy it in the bus. It is also possible to buy a monthly ticket – more information can be found here: www.gspns.co.rs (the website is in Serbian) or you can ask your buddy for help.

Taking a Taxi

Taxis are not overly expensive (by Western standards), the minimum fare varies between 100 and 150 RSD, with a cross-city trip typically costing 200 - 400 RSD. It helps to have the address written out although many taxi drivers speak fair English.

Some good taxi companies are VIP Taxi, MB Taxi, Nas Taxi, Red Taxi, Proksi Taxi.

- VIP Taxi: +381 (0) 21 444-000; 066/444000; 069/444000; sms: address to be sent to 1088
- MB Taxi: +381 (0) 21 500-222; 065/2525100; 063/511-800; address to be sent to 4363
- Naš Taxi: +381 (0) 21 6300-300; 065/3003000
- Red Taxi: +381 (0) 21 525-150; 064/5251500; sms: RT_address to be sent to 6230
- Proksi Taxi: sms 069/5555-021; you can also order a van on this website www.taksiproksi.com

Taxis

Meter start price: 70 RSD
Within city: 52 RSD/km (06-22h), 66 RSD/km (22-06h)
Out of city bounds: 98 RSD/km
Pets: 100 - 200 RSD surcharge
Waiting: 435 RSD/hour
Luggage: 50 RSD per bag/suitcase (not always charged)
Rent a Car

If you would like to rent a car, there are a few possibilities:

Adaggio
Address: Bulevar Vojvode Stepe 38
Phone: +381 (0) 21 6792 200
Mobile: +381 (0) 69 2324 446
E-mail: office@rentacar-novisad

Mis rent a car
Address: Marije Trandafil Square 22, Novi Sad
Phone: +381 (0) 63 8322 31; +381 (0) 62 1840 530

Rent a Bike

The city has a quite long network of cycling paths (around 60km), especially around the University campus and Danube.

For those who don’t own a bicycle, there is a bike rental system, called NSBIKE, it consists of public bikes that can be rented at very low prices. Bicycles can be rented at seven locations: next to SPENS, by main entrance to Štrand, on the Railway station, near the Serbian National Theater, in the University Campus, in Rumenačka Street and Jovan Dučić Street. In 2013 season, NS bike system is fully automated. It is foreseen that a user rents a bike, transports to the desired destination and then brings it back to the nearest station. (www.nsbike.rs/english.html)

3. ACCOMODATION IN NOVI SAD

Temporary Accommodation

Here are useful links for temporary accommodation in Novi Sad:

*ESN Novi Sad recommends

Permanent Accommodation

Campus Europae Students
CE movers are usually situated in the student dormitory Sajmište. This is a category I dorm with very comfortable double rooms with separated bathrooms. Rooms have internet connection and there is a computer room where you can use the computers for free as well. Blankets, pillows and bed-sheet are provided in the dorm.

When you come to the dorm for the first time you need to show your documents (passport), pay the deposit (800 RSD = 7.5 EUR) and the price for the first month (1430 RSD = 13 EUR). In order to have regular meals in a student canteen, you need to buy the student card (2200 RSD + 800 RSD = 20 EUR + 7.5 EUR).
Address: Slobodana Bajica 17, Novi Sad
Phone: +381 (0) 21 6779 995; +381 (0) 21 6451 759

Erasmus Students and Others

For the rest of foreign students it is recommended to arrange the accommodation before arrival. The best option is to share a flat with someone in order to reduce the price of accommodation and other costs. Renting a flat can cost you from 90-400 EUR, depending on location and number of rooms. Try to contact other foreign students who are going to study in the same city.

There are a few websites of real-estate agencies in Novi Sad where you can find more information about prices of renting and current offer:
Please bear in mind that you will probably have to pay for their service (usually 40% - 50% of a month’s rent fee, that you will pay only for the first month). We suggest you to contact your buddy or, if you already know someone who lives in Novi Sad, ask them for help.

However, these are good websites if you want to explore on your own: [www.oglasi.rs](http://www.oglasi.rs), [www.realitica.com](http://www.realitica.com), [www.nadjidom.com](http://www.nadjidom.com)

**Important:**

Never accept the offer before considering all the aspects - location, price, bills... Before you move to the flat you need to give a deposit to the landlord (that sum is usually equal to monthly rent fee of the flat) which will be used to cover the expenses of any damage done during your stay. The deposit will be returned to you after the rent contract expires.

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### 4. SHOPPING IN NOVI SAD

**Markets:**

- Nylon market (place where you can buy literally everything)
  - **Address:** Temerinski put 1, Novi Sad
  - **Working hours:** Friday, Saturday, Sunday: 07-16h
- Futoška market (fruit, vegetable, meat, eggs, cosmetics, flowers, clothes)
  - **Address:** Jevrejska 42, Novi Sad
  - **Working hours:** Workdays & Saturday: 06-18h, Sunday: 06-14h
- Limanska market (fruit, vegetable, meat, eggs, cosmetics, flowers, clothes)
  - **Address:** Bulevar Cara Lazara 50, Novi Sad
  - **Working hours:** Workdays & Saturday: 06-17h, Sunday: 06-14h

**Supermarkets:**

You can find them in every part of the city and most of them offer a wide variety of groceries and other everyday necessities. Some of the best-equipped markets are: Univerexport, Mercator, Rodić, Idea, Maxi.

**Shopping Centres:**

- TC Bazaar
  - **Address:** Bulevar Mihajla Pupina 1, Novi Sad
  - **Working hours:** Workdays & Saturday: 09-21h, Sunday: 10-18h
- TC Merkator
  - **Address:** Bulevar oslobodjenja 102, Novi Sad
  - **Working hours:** Every day: 10-22h
- TC BIG
  - **Address:** Sutjeska 2, Novi Sad
  - **TC Spens**
  - **Address:** Sentandrejski put 11, Novi Sad
5. IMPORTANT PHONES

Police: 192
Fire brigade: 193
Ambulance: 194
Current time: 195
Sending telegrams: 1961
Reporting faults on the line: 977
Directory enquiries: 988
Roadside assistance: 1987
International informations: 19011
Information in the event of poisoning: +381 (0) 521 338

6. PUBLIC HOLIDAYS AND TRADITIONAL FESTIVITIES

Christmas Eve (Badnje veče) - January 6th
Christmas Day (Božić) - January 7th
New Year’s Day (Nova godina) - January 1st
Julian Orthodox Christmas (Božić) - January 7th
Serbian New Year (Srpska Nova godina) - January 13th
The Presentation of Jesus in the Temple (Sretenje) and Statehood Day of the Republic of Serbia - February 15th and 16th
Orthodox Good Friday (Veliki petak) - varies (2 days before Easter)
Orthodox Easter (Uskrs) - varies (end of March/April/beginning of May)
May Day / International Workers’ Day (Praznik rada) - May 1st
Armistice Day (Dan primirja) - November 11th
Celebration of the patron saint of the family (Slava) - varies among families

TRADITIONAL FESTIVITIES

Christmas Eve
The Serbian name for Christmas Eve during the day is Badnji dan or Badnje veče referring to the very evening. Christmas Eve is a fast day, so the dinner is prepared accordingly. Besides a round unleavened loaf of bread called badnjački kolač, and salt, dinner also includes roast fish, cooked beans, noodles with ground walnuts, honey, and wine.

There is a tradition that groups of young people go from house to house, congratulating the holiday, singing, and making performances; this continues throughout the next three days. There is a custom that Badnjak (oak is the most popular species of tree selected in most re-
gions) is burnt during the Christmas Eve and that an armful of straw is spread over the floor of the house.

Christmas

Christmas (Serbian: Božić - diminutive form of the word Bog - God) is celebrated for three consecutive days, beginning with Christmas Day. The Serbian Orthodox Church uses the traditional Julian Calendar. The 7th of January is therefore called by Serbs the first day of Christmas, and the following two are accordingly called the second, and the third day of Christmas. On Christmas Day, one is to greet another person with “Christ is Born,” - “Hristos se rodi”, which should be responded to with “Truly He is Born.” - “Vaistinu se rodi”.

Krsna Slava

Krsna slava is the celebration of the home patron saint and it is the greatest characteristic of the national and religious life of the Serbian people. It is a beautiful and unique expression of the Orthodox faith that is deeply implanted in the Serbian Christian soul. Krsna Slava is an exclusively Serbian custom. It is the most solemn day of the year for all Serbs of the Orthodox faith and has played a role of vital importance in the history of Serbian people. Krsna Slava is actually the celebration of the spiritual birthday of the Serbian people.

There are several patron saints that are celebrated, including: St. Nicholas (December 19th), St. George, also called Đurđevdan (May 6th), St. John the Baptist (January 20th), Saint Demetrius (November 8th) and St. Michael (November 21st).

Easter - Uskrs (Vaskrs)

In Serbian it is called Uskrs meaning Resurrection. The tradition is coloring the first set of eggs in red and setting one of them aside until next Easter. That egg is called the housekeeper, referring to the belief that the egg will help protect the home. After morning mass, families have breakfast together and play the game of tucanje, which involves cracking eggs against each other to see which one breaks first. Most Serbs spend Easter visiting friends and family. The phrase exchanged most commonly in greeting is “Hristos Vaskrse”, meaning, “Christ has risen”. The response is “Vaistinu vaskrse” - “Indeed He has risen”.

7. CLIMATE

The climate in Novi Sad crosses over from humid continental to continental. The city has all four seasons. During winter cold southeastern wind, which usually lasts for three to seven days, can create snowdrifts during heavy snowfalls and blizzards.

Air temperature average is 10.9°C. The average temperature in January is –1°C and 27°C in July. The average annual rainfall is 578 mm, with 122 days with rain or snow. During autumn and winter an occasional cold wind, known as košava, blows from the south-east.

8. COMMUNICATION

Mobile Telephone Services

There are three mobile operators and a total of seven mobile phone networks in Serbia. Prepaid SIM cards for all mobile networks are available at many points of sale.

mt:s – MOBILNA TELEFONIJA SRBIJE
(network prefix 064, 065 i 066)
Call Center: +381 (0) 64 789
Website: www.mts.telekom.rs

Address: Sutjeska 2, Novi Sad
Working hours:
Mon-Fri: 08:00-20:00;
Sat: 08:00-14:00
TELENOR
(network prefix 062 i 063)
Call Center: +381 (0) 63 9863
Website: www.telenor.rs

Address: Modene 3, Novi Sad
Working hours:
Mon-Fri: 08:00-20:00;
Sat: 08:00-14:00

And when you spend your mobile phone credit, there are many prepaid mobile phone topup options:
- Electronic top up – via terminals at authorized distributors
- Top up cards – available from kiosks
- By debit or credit card (DinaCard, Visa, MasterCard, Diners)
- Online top up – via the operator’s website
- SMS top up – by sending an SMS from another telephone
- Over the counter and from ATMs in post offices and banks
- At mobile operator retail outlets

Fixed-line Telephone Services

Telekom Srbija is the National fixed-line telephone service. In the last few years other telecommunications companies (internet and cable providers) have also started providing fixed-line telephone services in Serbia.

TELEKOM SRBIJA
Address: Takovska 2, 11000 Belgrade
Phone: +381 (0) 11 3032 030
Website: www.telekom.rs

DIALING CODES:

The international dialing code for Serbia is 381. The area code for Novi Sad is 021.

- To call Novi Sad from abroad, you must dial the appropriate international code, e.g. 00 or +, followed by the dialling code for Serbia 381 and then the area code for the city (without the leading 0) e.g. 21. (e.g. 0038121123456).
- To call abroad from Serbia, you need to first dial the international code

Halo cards (Halo kartice) are used to make calls from public telephone boxes. The price, which also represents the amount of credit available for making calls, is printed on the card.
**HaloPlus** is a prepaid international telephone call card which allows users to make international calls to fixed-line telephones for significantly discounted prices at any time of the day. International calls with the HaloPlus card can be made from any fixed-line telephone by following the instructions on the back. There are three kinds of HaloPlus card, depending on the location called:

1. For the countries of the former Yugoslavia: Bosnia and Herzegovina, Croatia, Macedonia and Slovenia
2. For European countries: Austria, France, Germany, Great Britain, Greece, Hungary, Italy, Sweden and Switzerland
3. For the rest of the world: Australia, Canada and the United States of America

The **InoCall** service allows residential subscribers to make international fixed-line and mobile phone calls at favourable prices. These subscribers need to buy InoCall vouchers or cards and can then make international calls from a mobile phone, a fixed-line telephone with tone dialling or from a public telephone.

Telephone cards can be bought in all Telekom Srbija branches, over the counter in post offices, from kiosks and at other retail outlets.

**INTERNET**

The national Internet domain of the Republic of Serbia is .rs. Until recently, the domain of the former Yugoslavia .yu was still in use, and links with that extension are still common on the Internet.

**MAIN INTERNET SERVICE PROVIDERS IN SERBIA:**

- VeratNet – [www.verat.net](http://www.verat.net)
- Orion telekom - [www.oriontelekom.rs](http://www.oriontelekom.rs)
- SBB - [www.sbb.rs](http://www.sbb.rs)
- Telekom - [www.telekom.rs](http://www.telekom.rs)
- EUnet – [www.eunet.rs](http://www.eunet.rs)

Mobile telephone providers (above mentioned) also provide internet that can be obtained for affordable prices.

**INTERNET CAFES AND HOTSPOTS**

There are many Internet cafés in Novi Sad and other large towns and tourist sites in Serbia, as well as a great number of wireless Internet hotspots where you can access the Internet free of charge via your laptop. Some places in Novi Sad where you can find wireless Internet hotspots outside: Dunavski park, University Campus, Spens, Miletić Square etc.

<table>
<thead>
<tr>
<th>American Corner Novi Sad</th>
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<tbody>
<tr>
<td><strong>Address:</strong> Petra Drapšina 3, Novi Sad</td>
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<th>Imperia Trade</th>
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<tbody>
<tr>
<td><strong>Address:</strong> Bulevar Oslobodjenja 63, Novi Sad</td>
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<table>
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<tr>
<th>Voyager</th>
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<tbody>
<tr>
<td><strong>Address:</strong> Stražilovska 16, Novi Sad</td>
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<table>
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<th>Ns games</th>
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<td><strong>Address:</strong> Dimitrija Tucovića 3, Novi Sad</td>
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<th>Neobee.net</th>
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<tbody>
<tr>
<td><strong>Address:</strong> Jevrejska 1, Novi Sad</td>
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<th>SezamPro</th>
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<tr>
<td><strong>Address:</strong> Zmaj Jovina 28, Novi Sad</td>
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9. USEFUL SERBIAN VOCABULARY

In Serbian language every written letter is pronounced. You should remember this useful rule. It will help you to read nameplates and street signs in the cities. We have provided a brief dictionary of the most common and the most necessary words and phrases in Serbian, but you can also communicate with local people and find your way to Novi Sad. The pronunciation of particular letters is very close to that in German.

| Yes/No     | Da/Ne                             |
| No problem | Nema problema                      |
| Excuse me  | Izvinite                          |
| Please     | Molim vas                         |
| Thank you  | Hvala                             |
| I’m sorry  | Žao mi je                         |
| Good morning| Dobro jutro                     |
| Good evening| Dobro veče                      |
| What time is it? | Koliko je sati?            |
| How much is it? | Koliko košta?        |
| Where?     | Gde?                              |
| When?      | Kada?                             |
| How?       | Kako?                             |
| Yesterday  | Juče                              |
| Today      | Danas                             |
| Tomorrow   | Sutra                             |
| How long?  | Koliko dugo?                      |
| How far?   | Koliko daleko?                    |
| Left/Right | Levo/Desno                        |
| Straight on| Pravo                             |
| Street     | Ulica                             |
| Ticket to Belgrade/Novi Sad | Karta za Beograd/Novi Sad |
| I don’t understand | Ne razumem                |
| Good/Bad   | Dobar/Loš                         |

I’m getting off in Novi Sad
Silazim u Novom Sadu
Where is the exchange office?
Gde se nalazi menjačnica?
Is there some discount?
Da li postoji neki popust?

It might be useful for you to know what the cyclic alphabet looks like, because street names for example are written this way.

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10. FAMOUS SERBIAN PEOPLE

Serbia has always been a fertile ground for the development of many talents. This nation has given many famous people from all sorts of different fields: science, sports, literature, politics, etc. These people are very important for Serbia’s cultural awareness and the image it sends to the world. Here are some of many famous Serbs:

NIKOLA TESLA

Some call him ‘The inventor of the 21st century’, and rightfully so. This brilliant mastermind of a man was born on the territory of today’s Croatia in 1856, in a Serbian family. It is thanks to this man that we can use wireless communication, internet, radio and even electricity. He was never given true credit for his inventions, but he never wanted the credit. He just wanted to make the world a better place. He died in New York City, in 1943. He still remains an inspiration to many scientist and spiritualists because of his unique understanding of science and universe.

VUK STEFANOVIĆ KARADŽIĆ

The father of the modern Serbian language and the preserver of folk-poems, this linguist was born in the Serbian village Tršić, in 1787. After his parents had a number of still-born children, they decided to name him Vuk (Wolf) so that he could be strong and brave enough to fight the evil spirits which killed his brothers and sisters. And, fortunately, he was.

He dedicated his life to reforming the Serbian writing system so that it could match the speech of common people. He was the one who invented the basic rule of the Serbian writing system: ‘One letter-one sound’. He was also very interested in preserving old Serbian folk-tales and poems which had never before been written down, but only passed on orally from generation to generation. Vuk died in Vienna, in 1864, and his remains were relocated to Belgrade in 1897.
This is one of the most famous Serbian poets, best known for his poems for children. He was born near the town of Sombor in today's Vojvodina, Serbia. After he had finished his studies in Budapest, Prague and Vienna, he settled in Novi Sad. In fact, Jovan Jovanović Zmaj is one of the most famous inhabitants of Novi Sad during its history. To pay him homage, the main street in the city of Novi Sad carries his name, and there is also a statue of him in the centre of Novi Sad. He died in 1904, and was mourned by the entire country. He was buried in Sremska Kamenica, near Novi Sad, and his funeral was attended by the Royal Princes of Serbia and the highest ranking officers of the royal army.

Probably the most famous Serb at the moment. Currently the second best tennis player in the world, Đoković was born in 1987. He has won many grand slam titles, and many tournaments of the Masters Series. He also led the Serbian national team to victory in the 2010 Davis Cup. Đoković has started his own humanitarian foundation, helping children in need. He was also named UNICEF Goodwill Ambassador for Serbia.
Marina Abramović

Marina Abramović is a Serbian performance artist who began her career in the early 1970s. She currently lives and creates in New York, USA. She is considered the most important figure in performance art and is often called its “grandmother”. Abramović’s work explores the relationship between performer and audience, the limits of the body and the abilities of the mind. The most significant of her recent work is the piece *The Artist is Present* (2010), held at MoMA (NYC) as the biggest exhibition of performance art in MoMA’s history. Abramović has been working with American pop singer Lady Gaga on the singer’s third album *Artpop* (2013). The pair has also collaborated on projects supporting the Marina Abramović Institute.

**1. PLACES OF CULTURE**

Speaking of culture, one of the most important cultural monuments of Novi Sad is the Petrovaradin Fortress. It was built as a military fortification during the reign of the Austrian empire. According to one legend, the name is derived from more words *Petra* meaning rock in Latin, -*var* which in Hungarian means town, and -*din* which means faith in Turkish. All this makes the name Petrovaradin, the town on the rock firm as faith. Petrovaradin’s fortress was completely demilitarized in the mid-20th century and proclaimed for a historical monument. It was placed under the protection of the state and assigned to civilian use. At the fortress there are the Museum and Archive of Novi Sad, hotels and restaurants, studios and galleries of artists, academies of art, astronomical observatory, planetarium and many other facilities. The Clock Tower is a distinctive sign of the Petrovaradin fortress and Novi Sad. The uniqueness of the clock is in the reversed functions of the clock’s needles: the big needle that shows hours, and the small shows minutes, so the boatmen on the river Danube could see the time better.
MUSEUMS

The Novi Sad City Museum

The Novi Sad City Museum was founded in 1954 and belongs to the category of general city museums. It is devoted to the development of the city from its foundation to the present period and consists of the Department of Archeology, Department of History, Department of Cultural History, Department of Ethnology, and Hometown Gallery.

Buildings and Annexes of the Novi Sad City Museum:

- The central building of the museum is located on the upper plateau of the Petrovaradin Fortress. It contains a permanent exhibition of the Petrovaradin Fortress in the Past, and Study Exhibition of the Department of Cultural History, which depicts the civil life of Novi Sad from the middle of the 18th century to the second half of the 20th century. The underground Military Galleries are one of the biggest attractions of the Petrovaradin Fortress.
  Visiting hours: Tue - Sun: 9:00–17:00
  Address: Petrovaradin Fortress
  Phone: +381 (0) 21 433 145

- The Collection of Foreign Art contains a part of the legacy of Branko Ilić, PhD, which consists of French, German, Italian and Austrian works of art originating from the period between 16th and 20th century, as well as period furniture and objects of applied art.
  Visiting hours: Tue - Sun: 9:00–17:00
  Address: Dunavska 29, Novi Sad
  Phone: +381 (0) 21 451 239

- Jovan Jovanovic Zmaj Memorial Collection is situated in the house in which the poet spent the last years of his life.
  Visiting hours: Mon- Sat: 9:00–16:00
  Address: Jovana Jovanovića Zmaja 1, 21208 Sremska Kamenica
  Phone: +381 (0) 21 462 810

- Sremski Karlovci Hometown Collection belongs to the category of general city museums. The museum’s resources contain a historical, archeological, ethnological, an art collection, with ten thousand objects, and also the collection of the poet Branko Radičević, legacies of Karlovačka Grammar School, painter Milić od Mačve, architect Svetomir Lazić and others.
  Visiting hours: Mon - Sat: 9:00–16:00
  Address: Patrijarha Rajačića 16, 21205 Sremski Karlovci
  Phone: +381 (0) 21 881 637

The Museum of Vojvodina

The Museum of Vojvodina consists of a permanent display of archaeological, historical and ethnographic artifacts relevant to Vojvodina, dating from the Palaeolithic to the middle of the 20th century.

Visiting hours: Tuesday- Friday 9:00-19:00, Saturday- Sunday 9:00-14:00
Address: Dunavska 35-37, Novi Sad
Phone: +381 (0) 21 420 566
Website: www.muzejvojvodine.org.rs/?eng
**Foreign Art Collection**

It represents a permanent display of the legacy of Doctor Branko Ilić, consisting of the Western European schools from the Renaissance to the 20th century, as well as applied arts items.

**Visiting hours:** Tues - Sun: 09:00-17:00

**Address:** Dunavska 29, Novi Sad

**Phone:** +381 (0) 21 551 239

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**The Pavle Beljanski Memorial Collection**

This is the legacy of Pavle Beljanski, a diplomat and an art collector. The collection features paintings by the finest Serbian artists of the first half of the 20th century (including Nadežda Petrović, Sava Šumanović and Petar Lubarda) as well as sculptures, drawings and tapestries.

**Visiting hours:** Wed, Fri - Sun: 10:00-18:00, Thu: 13:00-21:00

**Address:** Trg Galerija 2, Novi Sad

**Phone:** +381 (0) 21 4729 966

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**THEATRES**

**Serbian National Theatre**

The Serbian National Theatre was founded in Novi Sad, in the time of the Austro-Hungarian Empire, during a conference of Serbian National Theatre Society, founded by the Serbian Reading Room (Srpska čitaonica). There are three ensembles- drama, opera and ballet.

**Address:** Pozorisni trg 1, Novi Sad

**Phone:** +381 (0) 21 6621 411

**Website:** www.snp.org.rs

**Novi Sad Youth Theatre**

**Address:** Ignjata Pavlasa 4, Novi Sad

**Phone:** +381 (0) 21 521 826

**Website:** www.pozoristemladih.co.rs

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**CINEMAS**

**Arena Cinelex**

**Address:** Bulevar Mihajla Pupina 3, Novi Sad

**Phone:** +381 (0) 21 447 690

**E-mail:** office@arenacineplex.com

**Website:** www.arenacineplex.com

**5D Cinema**

**Address:** Zeleznicka 24, Novi Sad

**Website:** www.nolimitfun5d.com
2. PLACES TO ENJOY NATURE

PARKS

**The Danube Park**

The Danube Park is the most beautiful park in Novi Sad, located in the city centre. Once there was a fen overgrown with reeds in its place, which was developed into a park in 1895. Today there is a small lake in the heart of the park, which has a tiny island in the middle where two of the most famous swans, Isa and Bisa, live. The park is a perfect place to get away from the city noise and chill out. In that purpose there are numerous benches as well as a lot of open space for those who like sitting on the grass. The park boasts over 250 species of plants, numerous sculptures, and part of it is turned into a children’s playground.

**The Liman Park**

The biggest park in Novi Sad. It is located close to university campus and city beach Štrand. It is great for recreation and relaxing walks. Here you can find a small open air gym in the park and the only skateboard park in the city. Every last Friday of the month the park hosts one interesting event called *Critical mass* which would be best described as a monthly protest by cyclists reclaiming the streets.

You can also visit other beautiful parks like Kamenički park, Futoški park, Železnički park.

OTHER PLACES

**The Quay**

One of the best choices for outdoors recreation as well as relaxing walks all the way along the Danube. It has recently been renovated and now there are separate paths for walking, running and cycling (also used for roller skating). Along the way there are lots of possibilities for free outdoors sports, such as tennis court, football and basketball fields, two outdoors gyms, etc. It is also a popular place for young people, especially students to gather during the night in a relaxing atmosphere, usually followed by sounds of guitar.

**Štrand city beach**

This is the most popular beach in Novi Sad. During the day the Štrand is all about sunbathing and active leisure on the spacious yellow-white sandy beach, while in the evening the numerous beach cafés guarantee a good time all throughout the night. There is also a possibility of renting kayaks and enjoy the time exploring the Danube.
3. Sport Time

Novi Sad has a rich sport-related history. The city has always been a popular host of sport competitions and events – volleyball and handball championships, motorcycle and car racing, bicycle races etc. As a student in Novi Sad, you will have the possibility to participate in a great number of free sport activities via Pozuri polako (Hurry Up Slowly) programme. Everything you need is to have a special card which you can get for free. All the offered activities are free for young people of ages between 14 and 30. All you need to do is fill in an online form with personal information and send it to the email address pozuripolakons@gmail.com. You will receive further instruction about the creation of your card and instructions on how, where and when to pick it up and start using it. All the information about the programme as well as the form can be found on their online profile at www.facebook.com/PozuriPolako. Holders of the ESN card can also get this card easily.

The biggest sport event in Novi Sad is the Fruškogorski marathon. The marathon is held in early May and represents an annual hike through the mountain of Fruška gora. It is attended by a large amount of people from Novi Sad and neighboring towns each year and represents one of the most popular traditional events. Participants get to choose the track they hike, ranging from beginner ones of 5 km to demanding two-day hikes of over 100 km.

One more interesting sport event is the Novi Sad Night Marathon. This unique event, as its name says, is run at night along the banks of our lovely river Danube. It is held annually for the 5th time in the end of June and attracts more and more people every year. Besides it, there are regular marathons and half marathons held every year.

Cycling paths (around 60km), especially around the university campus and the Danube, makes bicycles one of the favorite means of transport in Novi Sad.

The Skate park is located in Limanski Park. There are 15 ramps spread out over an area of 1,200 square metres, surfaced with modern materials that meet competition standards.

Sports Centers and Swimming Pools:

- Sport Center Slana bara
  Address: Sentandrejski put bb, Novi Sad
  Phone: +381 (0) 21 410 490

- Sport center Sajmište
  Address: Hajduk Veljkova 11, Novi Sad

- JP Sportski i poslovni centar Vojvodina (popularly called Spens)
  Address: Sutjeska 2, Novi Sad
  Phone: +381 (0) 21 488-22-22
  E-mail: office@spens.rs
  Website: www.spens.rs

Fitness centers:

- FLEX Fitness Center
  Address: Sutjeska 2, Novi Sad
  Phone: +381 (0) 63 584 020
  Website: www.flex.rs

- Lady’s Gym Fitness Center
  Address1: Branimira Ćosića 47, Novi Sad
  Phone1: +381 (0) 21 530 741
  Address2: Trg Marije Trandafil 24, Novi Sad
  Phone2: +381 (0) 21 6533 212
  Website: www.ladysgym.net

At Spens you can also find more Fitness centers and places for other sport activities. You can also go swimming (indoor and outdoor swimming pool), play bowling, pool, ice-skate etc.
4. TIME TO EAT

Restaurants

There is a huge number of restaurants in Novi Sad and lots of them offer a wide variety of local and international foods for bargain prices. The good thing about our restaurants is that they have a daily list with a worker’s menu where you can get several dishes for special prices, if you don’t mind less decorated dishes. If you are a lover of meat we recommend you try ćevapčići (a grilled dish of minced meat, a type of kebab), mešano meso (mixed meet), Karađorđeva šnicla (a Serbian breaded cutlet dish), pečenje na ražnju (meet off the skewer), sarma (cabbage rolls with minced meat filling), srpski duveč (oven-baked meat and vegetable stew), svadbarski kupus (Serbian traditional way of preparing cabbage), and our suggestion for vegeterians is not to miss pasulj (Serbian traditional way of preparing beans). This is the list of some good restaurants in and around Novi Sad:

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<th>Restaurant</th>
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<td>Atina</td>
<td>Njegoševa 2, Novi Sad</td>
<td>+381 (0) 21 528 863</td>
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<td>Pub and Restaurant Gusan</td>
<td>Zmaj Jovina 4, Novi Sad</td>
<td>+381 (0) 21 425 570</td>
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<td>Ananda vegetarian restaurant</td>
<td>Petra Drapsina 51, Novi Sad</td>
<td>+381 (0) 63 1088 978</td>
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<tr>
<td>Alla Lanterna Italian restaurant</td>
<td>Dunavska 27, Novi Sad</td>
<td>+381 (0) 21 6622 002</td>
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<tr>
<td>Restaurant Aqua Doria</td>
<td>Kamenički put bb, Petrovaradin</td>
<td>+381 (0) 21 6430 949; +381 (0) 688 196</td>
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Student Cafeterias

In Novi Sad, there are 3 student restaurants, popularly called menza. Students usually eat there because it is cheaper for them and it is very close to the University Campus. We suggest you to eat here because the food is tasty and you won’t lose your time cooking for yourself in your own flat.

For eating in cafeteria you will need:
1. A student card (2200 RSD)
2. A coin (800 RSD)

You can buy those two things in the Students’ Center - Sime Miloševića 4, 21000 Novi Sad.

List of Cafeterias in Novi Sad:
- **Restaurant #1** is in the city centre. **Address**: Bulevar Mihajla Pupina 20
- **Restaurant #3**, near the Faculty of Natural Sciences (popularly called “Small Menza”). **Address**: Vladimir Perić Valter 5
- **Restaurant “Velika Menza”**, the biggest student cafeteria at the University Campus. **Address**: Sime Milošević 4

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Dva štapića Chinese restaurant

Address: corner of Bld. Cara Lazara and Fruškogorska Street
Phone: +381 (0) 21 459 524
Website: www.2stapica.com

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5. GOING OUT

Nightlife

As a university town, Novi Sad is known for a lively bar scene. There are lots of nice bars in the small streets to the west of Zmaj Jovina, mainly in Laze Telečkog Street, and around Njegoševa and Grčkoškolska Streets. During the summer, it is very popular to sit outside in one of the cafes in Zmaj Jovina and Dunavska Street and hang out with friends. The streets are full of trendy cafes and bars, with loud music on! But, if you are around during the day, it can be a nice place to have a drink and relax. Some of the popular places where you can have a drink and some fun are:

Cafes:
- Culture Exchange*: Jovana Subotića 21, Novi Sad
  Working hours: Mon-Thu 09:00-23:00, Fri-Sat 09:00-01:00, Sun 13:00-23:00;
  Website: www.cultureexchangeserbia.org

- Absolut - Zmaj Jovina 12, Novi Sad
  Phone: +381 (0) 21 422 426;
  Working hours: Mon- Fri 09:00 - 24:00, Sat, Sun 09:00 - 01:00

- Hedonist - Zmaj Jovina 26/i, Novi Sad
  Phone: +381 (0) 21 529 438;
  Working hours: Mon- Sun 09:00 - 23:00.

Bars and Pubs:
- Lazino Tele, Laze Telečkog 16, Novi Sad
  Phone: +381 (0) 66 9606 956;
  Website: www.lazinotele.com

- Cuba-Libre, Laze Telečkog 13, Novi Sad
  Phone: +381 (0) 65 2707 686;
  Working hours: Mon - Fri 09:00 - 23:00, Sun16:00 - 23:00.

- Havana, Mite Ružića 2, Novi Sad
  Phone: +381 (0) 63 7754 883;
  Working hours: Mon - Fri 09:00-23:00, Sat, Sun 08:00-01:00.

- Red Cow Irish Pub, Zmaj Jovina 28;
  Phone: +381 (0) 21 427 136

- Pivnica Gusan, Zmaj Jovina 12, Novi Sad

Clubs:
- Captain Jack**, Svetozara Miletića 15, Novi Sad
  Phone: +381 (0) 63 8317 219;
  Working hours: Mon- Sun 22:00 – 03:00.

- Giardino, Bulevar Mihajla Pupina 1, Novi Sad
  Phone: +381 (0) 21 4898 740;
  Working hours: Mon - Sun 09:00 - 01:00

- Muzej, Petrovaradin Fortress, Novi Sad
  Phone: +381 (0) 21 64 6407 976;
  Working hours: Mon - Sun 21:00 - 04:00

- Studio, Vuka Karadzica 5, Novi Sad
  Phone: +381 (0) 66 6001 600;
  Working hours: Thur-Sat 22:00-03:00. Closed Sun-Wed

- Route66, Bulevar Despota Stefana 5,
  Phone: +381 (0) 21 6350 790;
  Working hours: Mon - Sun 08:00 - 01:00.

*The official café of the ESN Novi Sad. (Discount granted to ESN card holders)
**The official club of the ESN Novi Sad. (Discount granted to ESN card holders)
As you have read before, Novi Sad is the city that offers all kind of night and day activities. It is also host of numerous cultural, fun and tourist events.

1. The most important and one of the oldest is Sterijino Pozorje. The festival which is held in May and it can be described as a festival and a competition of classic plays and contemporary texts of local songwriters. Sterijino pozorje was established in 1956, within the celebration of the 150th anniversary of birth and the 100th anniversary of death of the great Serbian comedist Jovan Sterija Popovic. 
   [Website: www.pozorje.org.rs]

2. Cinema city is an interesting event which has been held in Novi Sad he last few years and it brings together all lovers of good film. In the years 2008 and 2009 it became an international festival and now it is one of the most interesting events in domain of film and culture in the region. The programme concept of the festival covers film, music, and academic programme, which take place at more than 20 locations in Novi Sad (indoor and outdoor).
   [Website: www.english.cinemacity.org]

3. The biggest music festival in Southeast Europe and the most visited festival of all in Novi Sad is the EXIT festival. During several days of the festival several hundreds of thousands of people visit the fortress. The festival was founded in 2000 by three University students from Novi Sad and from then on it brings great music artists from all over the world.
   [Website: www.exitfest.org]

4. The night of Museums is the festival which is held all over Europe and in Novi Sad as well. During the afternoon and night museums in Novi Sad are open for visitors with some new and specialy made exhibitions for the festival.

Other great events are include the Festival of Street Players, Maškarada (Masquerade), Christmas events etc.

In the vicinity there are a number of similar events for the occasion of certain holidays or customs like Spring on Cenej farms, Days of wine in Sremski Karlovci, Kupusijada in Futog, Bostanijada in Rivica, Patlidžanijada in Neradin, Days of plum in Vrdnik and others.
This is how some foreign students from the year 2012/13 talk about their experience in Novi Sad:

1. Alisia from Portugal:
"In Novi Sad, I fell in love with the Cathedral Square and with the Danube Park. I was so well received and treated by the Serbian people that now, this wonderful country occupies a very dear place in my heart and in my memory. I had so many adventures and I learned so much, and I’m truly grateful for this opportunity.”

2. Baptiste from France:
“Despite not being very big, Novi Sad is dynamic. Through the year, you can find festivals, there is always a pub playing music at night. You can find a beautiful city center and a fortress dominating the city. All these elements make Novi Sad a peaceful and relaxed city. The people are receptive and you can talk to everyone wherever you go, people will always be happy to have a conversation.”

3. Gaelle from France:
“I had a great time in Novi Sad. Serbian people are nice, always ready to help, and something that is great is that they speak English well. When I arrived in September, it was the holidays still, and a lot of events were organized by the Buddy Network so I really enjoyed my time. I’m also really glad that I met my buddy, who became a true friend, thanks to the Buddy Network. Generally speaking, now I know great people from Serbia and a lot of different countries. I like Serbian food a lot, I could eat pljeskavica every day! It was a wonderful year and I think it will end well with the Exit Festival!”